

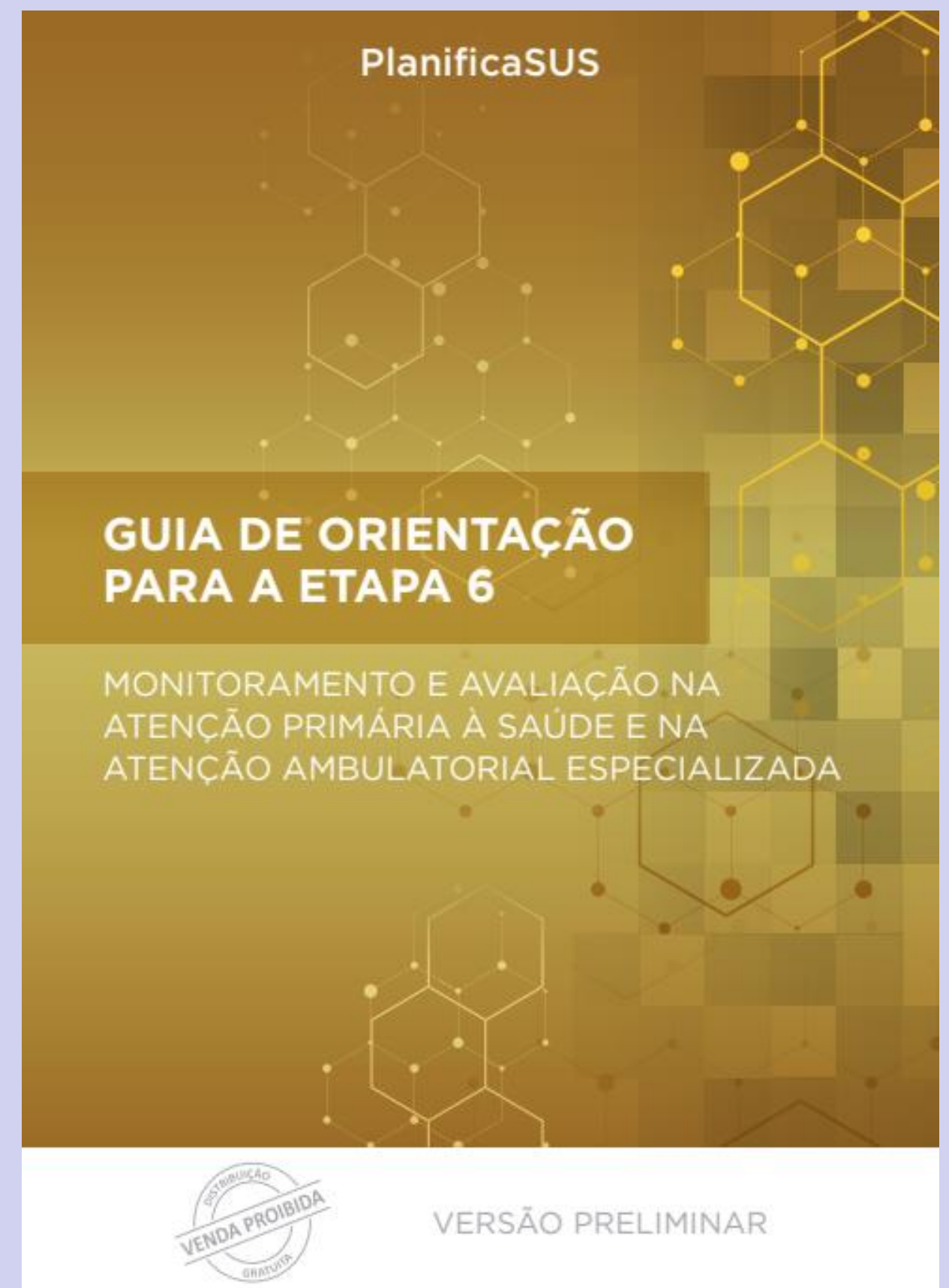
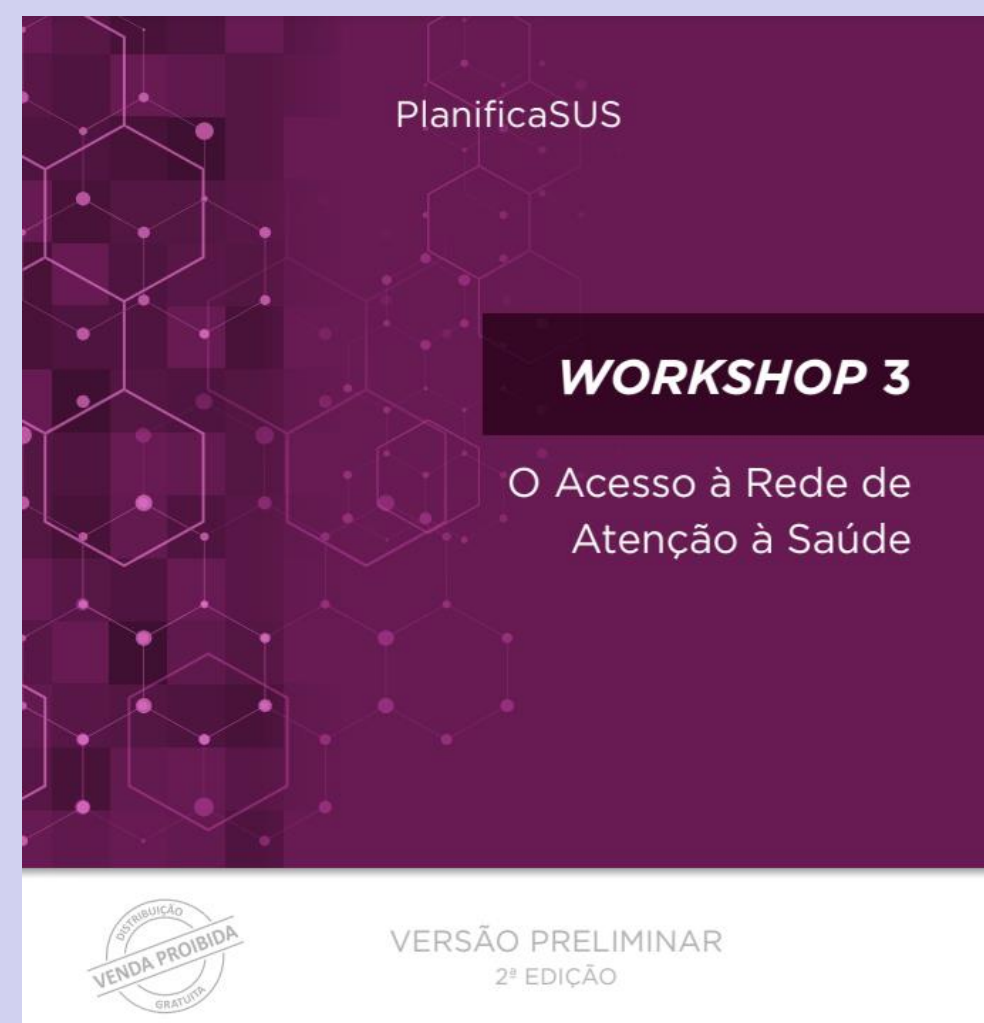
Technical materials for organizing the macroprocesses of Primary Health Care and Specialized Outpatient Care through the Health Care Planning methodology

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The conclusion first

The experience allows consolidating a practice of continuous improvement supported by the set of technical materials created, with different purposes and audiences, as an important part for the organization of Primary Health Care and Specialized Outpatient Care work processes through the Health Care Planning methodology in the scenario of the Brazilian public health system.



Introduction

Health Care Planning (HCP) is a methodology that aims to support the organization of services and their macroprocesses as a way of strengthening Health Care Networks.

PlanificaSUS

The PlanificaSUS Project implements HCP in Brazilian states through operational stages in Primary Health Care (PHC) and Specialized Outpatient Care (SOC), systematized in central themes and carried out through a mentoring process in the territory.

Objective

Share how the technical materials developed support the operational stages of PlanificaSUS Project using the HCP methodology in the organization of PHC and SOC macroprocesses.

Methods

For the support to work process in health, a standardized set of technical materials was created to carry out activities that cause changes in the modus operandi of management and health teams namely:

- Workshop Guide**
 - Theoretical alignment
- Guidance guide for the stage**
 - Management and Mentoring Activities
- Guide for monitoring indicators**
 - Indicators related to project themes

Results

So far these have been the main results after the materials were made available:

- 18 Brazilian states implements HCP
- 21 Technical Materials available
- 3,099 Professionals involved
- 1,538 Health Services developing HCP
- More than 15,000 visits reached

All materials are prepared using language that dialogues with the professional and stimulate discussions of changes through cycles of continuous improvement. All materials are available on the e-Planifica digital platform (QR code).



e-Planifica

PlanificaSUS continues to be implemented and the materials are constantly revised based on feedback from the health services. It is possible to identify needs for adjustments related to language, activities, target audience and even the emergence of new types of materials.



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